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## Experience

May 2022 – Present Onezero Financial Systems

Operations Engineer

Apr 2021 - May 2022

**GT Group Global Trading** 

Security Systems Engineer

- Configuration, maintenance and installation of FortiGate firewalls and HPE Switches
- Assisting with the architecture and configuration of AWS
- Configuration and design of cloud and on-premises networks
- Maintaining the security of the company's infrastructure
- Administration of windows and Linux servers

Oct 2020 - Apr 2021

Junior System Administrator

- Installation and configuration of computer hardware, software and operating systems
- Assisting with the administration of Active Directory, Azure, AWS and more
- Monitoring of internal and external systems
- Guidance, support and training to staff on IT Related issues

2012 - Present

#### Stelscopynet

IT Support

- Hardware and Software troubleshooting of machines
- Analyzing and resolving network issues
- Diagnosing and fixing issues with printers and faxes

May 2018 - Sep 2019

#### **Prime XM**

Technical Customer Support representative

- Analyzing FIX protocol, MT4, MT5 and XCore logs
- Handling all incoming client request via email, chat and phone
- Troubleshooting client trading issues in quick and efficient manner
- Training new members of the team
- Creating internal documentation based on Case Studies

May 2016 - July 2016

**Marlow Navigation** 

IT Intern

June 2015 – July 2015 Athanasis Economides Document Solutions

Training Technician

# ♠ Fducation & Certifications

Sep 2019 - Aug 2020

Coventry University

MSc Cybersecurity

### Main Subjects:

- Network Security
  Cryptography
- Secure Design & Implementation
- Ethical Hacking

Dissertation: A comparison of manual and automated penetration testing tools

Sep 2014 - May 2018

### **Coventry University**

BSc (Hons) Computer Science

### Main Subjects:

- Computer Architecture
- Computer Networks

- Programming
- Software Engineering

Dissertation: A custom-made inventory management program written in C#

#### Other Certifications:

- Computer Information studies Higher 1
- ECDL (European Computer Driving License) Microsoft 2010-2013 Combined
- ICT Qualification in Advance Spreadsheets
- IELTS 6.0

# Technical Skills

Languages

- Operating Systems
  - Windows, Linux,
- Databases
  - o MySQL, Microsoft Access
- Software Development
  - o Waterfall, Agile

- Greek Native
- English Fluent

# Other Skills

- Zendesk
- Kayako
- Workbench
- JIRA
- Confluence
- Metasploit
- Kali Linux
- 365 Administration
- GSuite Administration
- Active Directory

- Detailed Oriented
- Team- player
- Goal Oriented
- Great Communicator
- Work Under Pressure
- MT4/MT5
- XCore
- Azure
- **AWS**